

Promise monthly business indicators

| Fiscal Year Ended March 31, 2009 | April | | May | | June | | July | | August | | September | |
|----------------------------------|-------|--------|-----|--------|------|--------|------|--------|--------|--------|-----------|--------|
| | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) |

Loans outstanding and customers

| | | | | | | | | | | | | |
|--|-----------|-------|-----------|-------|-----------|-------|-----------|-------|-----------|-------|-----------|-------|
| Consumer loans outstanding (Yen-million) | 1,134,389 | -4.2 | 1,130,960 | -4.3 | 1,122,513 | -4.2 | 1,108,411 | -5.7 | 1,097,677 | -7.3 | 1,087,968 | -8.1 |
| Unsecured loans | 1,132,448 | -4.2 | 1,129,042 | -4.2 | 1,120,624 | -4.2 | 1,106,544 | -5.6 | 1,095,834 | -7.2 | 1,086,125 | -8.1 |
| Secured loans | 1,941 | -28.2 | 1,917 | -27.8 | 1,889 | -27.6 | 1,867 | -27.5 | 1,842 | -27.4 | 1,843 | -26.1 |
| Number of customers (Thousands) | 2,099 | -0.5 | 2,091 | -0.8 | 2,075 | -0.9 | 2,053 | -2.7 | 2,036 | -4.7 | 2,019 | -5.9 |
| Unsecured loans | 2,099 | -0.5 | 2,090 | -0.7 | 2,074 | -0.9 | 2,052 | -2.7 | 2,035 | -4.6 | 2,018 | -5.9 |
| Secured loans | 0 | -27.7 | 0 | -27.7 | 0 | -27.4 | 0 | -27.0 | 0 | -26.7 | 0 | -25.6 |
| Per customer (Yen-thousand) | 540 | -3.7 | 540 | -3.5 | 540 | -3.4 | 539 | -3.0 | 539 | -2.7 | 538 | -2.4 |
| Unsecured loans | 539 | -3.7 | 540 | -3.5 | 540 | -3.3 | 539 | -3.0 | 538 | -2.7 | 537 | -2.4 |
| Secured loans | 2,405 | -0.7 | 2,412 | -0.1 | 2,403 | -0.3 | 2,393 | -0.8 | 2,383 | -1.0 | 2,391 | -0.7 |

Number of applicants and new customers

| | | | | | | | | | | | | |
|-------------------------|--------|-------|--------|-------|--------|-------|--------|-------|--------|-------|--------|------|
| Number of applicants | 34,874 | -5.2 | 38,523 | -7.3 | 32,153 | -5.3 | 30,691 | -5.1 | 30,604 | -7.0 | 35,504 | 6.2 |
| Number of new customers | 12,309 | -14.4 | 13,637 | -20.8 | 11,424 | -19.2 | 10,371 | -19.2 | 11,002 | -20.3 | 12,921 | -8.4 |
| Approval ratio (%) | 35.3 | -3.8 | 35.4 | -6.1 | 35.5 | -6.1 | 33.8 | -5.9 | 35.9 | -6.0 | 36.4 | -5.8 |

Note: *Italic* figures represent the number of increase/decrease from the same month of previous fiscal year.

Service channels

| | | | | | | | | | | | | |
|---------------------------------------|-------|------|-------|------|-------|------|-------|------|-------|------|-------|------|
| Number of branches | 1,367 | -101 | 1,366 | -102 | 1,366 | -101 | 1,365 | -99 | 1,555 | 89 | 1,557 | 93 |
| Staffed branches | 306 | -107 | 306 | -107 | 306 | -107 | 306 | -106 | 306 | -105 | 306 | -102 |
| Unstaffed branches | 1,061 | 6 | 1,060 | 5 | 1,060 | 6 | 1,059 | 7 | 1,249 | 194 | 1,251 | 195 |
| Number of automated contract machines | 1,371 | -90 | 1,370 | -91 | 1,370 | -90 | 1,369 | -88 | 1,566 | 107 | 1,585 | 127 |
| Number of loan processing machines | 364 | -608 | 363 | -602 | 363 | -595 | 220 | -730 | 219 | -714 | 217 | -632 |

Note: *Italic* figures represent the number of increase/decrease from the same month of previous fiscal year.

Promise monthly business indicators

| Fiscal Year Ended March 31, 2009 | October | | November | | December | | January | | February | | March | |
|----------------------------------|---------|--------|----------|--------|----------|--------|---------|--------|----------|--------|-------|--------|
| | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) | | YOY(%) |

Loans outstanding and customers

| | | | | | | | | | | | | |
|--|-----------|-------|-----------|-------|-----------|-------|-----------|-------|-----------|-------|-----------|-------|
| Consumer loans outstanding (Yen-million) | 1,078,901 | -10.9 | 1,074,670 | -11.1 | 1,058,479 | -11.2 | 1,049,733 | -11.1 | 1,042,985 | -10.9 | 1,016,635 | -11.1 |
| Unsecured loans | 1,077,035 | -10.9 | 1,072,770 | -11.1 | 1,056,615 | -11.1 | 1,047,902 | -11.0 | 1,041,182 | -10.9 | 1,014,862 | -11.1 |
| Secured loans | 1,866 | -23.7 | 1,900 | -21.0 | 1,863 | -20.6 | 1,830 | -20.6 | 1,803 | -20.5 | 1,773 | -11.1 |
| Number of customers (Thousands) | 2,004 | -9.8 | 1,995 | -10.1 | 1,969 | -10.2 | 1,955 | -10.2 | 1,944 | -10.0 | 1,902 | -10.1 |
| Unsecured loans | 2,003 | -9.8 | 1,995 | -10.1 | 1,968 | -10.2 | 1,954 | -10.2 | 1,943 | -10.0 | 1,901 | -10.1 |
| Secured loans | 0 | -25.2 | 0 | -24.0 | 0 | -23.0 | 0 | -22.0 | 0 | -22.1 | 0 | -11.4 |
| Per customer (Yen-thousand) | 538 | -1.3 | 538 | -1.1 | 537 | -1.0 | 536 | -1.0 | 536 | -1.0 | 534 | -1.2 |
| Unsecured loans | 537 | -1.3 | 537 | -1.1 | 536 | -1.0 | 536 | -1.0 | 535 | -1.0 | 533 | -1.2 |
| Secured loans | 2,445 | 2.0 | 2,483 | 4.0 | 2,457 | 3.2 | 2,431 | 1.8 | 2,434 | 2.0 | 2,432 | 0.3 |

Number of applicants and new customers

| | | | | | | | | | | | | |
|-------------------------|--------|-------|--------|-------|--------|------|--------|------|--------|------|--------|------|
| Number of applicants | 35,123 | 3.0 | 33,984 | 1.2 | 30,744 | 7.1 | 35,437 | 1.9 | 37,677 | 0.7 | 45,896 | 10.0 |
| Number of new customers | 12,868 | -11.3 | 12,889 | -13.8 | 11,675 | 10.9 | 13,784 | 25.3 | 15,449 | 23.8 | 18,339 | 29.3 |
| Approval ratio (%) | 36.6 | -5.9 | 37.9 | -6.6 | 38.0 | 1.3 | 38.9 | 7.3 | 41.0 | 7.7 | 40.0 | 6.0 |

Note: *Italic* figures represent the number of increase/decrease from the same month of previous fiscal year.

Service channels

| | | | | | | | | | | | | |
|---------------------------------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|
| Number of branches | 1,557 | <i>94</i> | 1,557 | <i>105</i> | 1,556 | <i>106</i> | 1,554 | <i>105</i> | 1,554 | <i>188</i> | 1,554 | <i>187</i> |
| Staffed branches | 306 | <i>-101</i> | 306 | <i>-94</i> | 306 | <i>-94</i> | 306 | <i>-94</i> | 306 | <i>-81</i> | 306 | <i>0</i> |
| Unstaffed branches | 1,251 | <i>195</i> | 1,251 | <i>199</i> | 1,250 | <i>200</i> | 1,248 | <i>199</i> | 1,248 | <i>269</i> | 1,248 | <i>187</i> |
| Number of automated contract machines | 1,585 | <i>128</i> | 1,585 | <i>134</i> | 1,584 | <i>135</i> | 1,582 | <i>134</i> | 1,582 | <i>212</i> | 1,582 | <i>211</i> |
| Number of loan processing machines | 217 | <i>-469</i> | 213 | <i>-350</i> | 209 | <i>-275</i> | 207 | <i>-235</i> | 207 | <i>-162</i> | 206 | <i>-159</i> |

Note: *Italic* figures represent the number of increase/decrease from the same month of previous fiscal year.